

TEMPORARY DISCONTINUATION/DEACTIVATION OF SERVICE

- The Subscriber may avail temporary deactivation only when he is active in his subscription.
- Duration for which a subscriber can opt temporary deactivation is minimum 5 days and there is no upper capping.
- There is no service charges for Temp DA, It is available at no extra cost
- For a child connection, a subscriber can avail temporary deactivation policy individually. However, if the subscriber wishes to avail the same for the parent connection, then the same must be availed for all the connections.
- Subscriber can avail temporary deactivation as many times they want.
- For reactivation, the Subscriber will have to pay in terms of the following:
 - a. ₹ 25 as restoration fee if such services have remained suspended continuously for a period not exceeding 90 Days.
 - b. ₹ 100 as re-activation fee if such services have remained suspended continuously for a period exceeding 90 Days.